



Quality Policy

Pronounced80 Solutions Limited

Freeing business from the tyranny of legacy software

Version 1.0 | Effective: May 2026 | Review: Annual



1. Statement

Pronounced80 Solutions Limited is committed to delivering high-quality consulting and engineering services that meet client requirements and applicable legal and regulatory obligations.

2. Scope

All services delivered by Pronounced80 Solutions Limited, including cloud architecture, modernisation, DevOps, security and reliability engineering.

3. Quality Principles

- **Client focus:** understand client outcomes; agree clear scope and acceptance criteria.
- **Engineering rigour:** version control, code review, automated testing, infrastructure-as-code and secure-by-default patterns.
- **Transparency:** clear status reporting, risks and assumptions surfaced early.
- **Continuous improvement:** reflect after each engagement and feed lessons learned into future work.

4. Responsibilities

- **Director:** owns quality outcomes, methods and standards.
- **All personnel:** apply agreed practices and raise quality concerns promptly.

5. Working Practices

- Documented requirements, design decisions and acceptance criteria.
- Peer review of significant changes (code, infrastructure, designs).
- Use of established, well-supported tools and patterns.
- Defect tracking and root-cause-driven fixes.
- Client review and sign-off at agreed milestones.

6. Supplier Quality

Where third-party tools or services are used, they are selected based on fitness for purpose, security and supportability.

7. Measurement

Quality is measured via:

- Delivery against agreed acceptance criteria.
- Client feedback.
- Defect and incident trends.
- Lessons learned and corrective actions.



8. Review

Reviewed at least annually or on significant change.